

CASE STUDY:

NJACP (New Jersey Association of Community Providers, Inc.)

List of Current NJACP Chorus Clients:

NJACP

New Jersey Association of
Community Providers



Twin Oaks
COMMUNITY SERVICES

Twin Oaks Community Services



SERV Behavioral Health System



www.choruscommunications.com

210 Church Street
Philadelphia, PA 19106
215.922.1862



Account Background

NJACP Member Agencies provide services and supports for individuals with intellectual and other developmental disabilities, including but not limited to Autism, Cerebral Palsy, and communication impairments. The broad range of services and supports provided by NJACP member agencies offer people with intellectual and other developmental disabilities opportunities for choice, enabling people to form community connections, develop relationships and increase their independence and to live fully engaged, meaningful lives in the community. Through their services and supports, agencies belonging to NJACP improve the overall quality of life of the people they serve. Community Provider services include but are not limited to:

- Residential Group Homes and Supervised Apartments
- Recreation and Socialization
- Employment Training, Job Placement and Coaching
- Family Support
- Case Management
- Information Resource and Referral

Previous Technology Situation

Chorus Communications was introduced to NJACP as they were in the dreaded process of relocating. They were in dire need of a new telephone system, faster internet speed, and updated audio-visual equipment. Excessive reductions in funding in the healthcare space made it even more important to control and reduce their technology expenses. The experienced team at Chorus rolled up their sleeves and got right to work configuring the most cost effective and efficient solutions for NJACP available today.

Solution

Chorus Communications provided NJACP with a modern and highly dynamic VoIP telephone system and secure hi-speed internet. Additionally, Chorus was able to quickly install new audio and visual equipment, which saved NJACP over \$12,000 compared to previous provider quotes. Since these solutions have been implemented, Chorus has introduced multiple other products and services to NJACP and its members including: Ethical Hacking, Wireless Cost Reduction, Data Cloud Storage, and Chorus was even able to help NJACP and its members out with their printing needs.

How Chorus Gives Back and Helps NJACP

NJACP has referred Chorus' unbiased agnostic services and recommendations to dozens of its members. This has resulted in thousands of dollars in technology savings for its members. Additionally, Chorus sponsors various NJACP events and actively participates in on-going seminars and trainings. Our goal is to keep members up to date on the latest trends in technology that will drive down costs and improve efficiency.